

## 2020 Outcomes Report: Corporate Summary



### Special Tree Rehabilitation System

is a leading neurorehabilitation provider for post-and subacute care and recovery from brain injury, spinal cord injury, and multiple trauma. Our specialty rehabilitation center, situated on a 23-acre campus in Romulus, Michigan, provides patients with extraordinary opportunities for healing and recovery through outcomes-based rehabilitation, advanced care, and

state-of-the-art therapy and treatment. The Special Tree care continuum includes inpatient, outpatient, residential, home care and community rehabilitation services with a host of neuro-specialty programs and wide network of resources to meet the unique needs of every individual we serve.

### OUR MISSION

Special Tree exists to provide hope, encouragement, and expertise for people who have experienced life-altering changes.

### OUR VALUES

**Trust:** We take care of each other and we count on each other.

**Resilience:** Rain or shine, we choose to keep going.

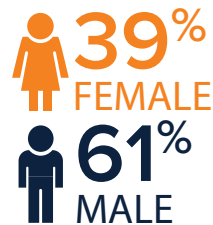
**Empathy:** We listen not to judge or solve, but first to understand

**Excellence:** We're always pointed toward best.

### OUR PATIENTS

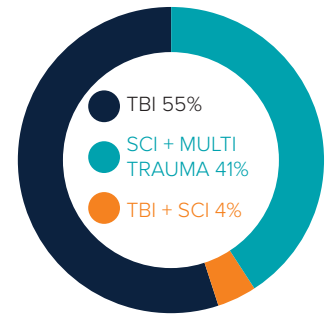


Patients Served



46

Average Patient Age



Patient Diagnosis at Admission

### OUR CARE ENVIRONMENTS

In 2020 Special Tree served patients at our 39-bed NeuroCare Center, 17 Community Residences, 4 Outpatient Therapy Clinics and in home and community settings. At year-end, some outpatient and residential facilities were merged into a new company. Special Tree continues to provide post- and subacute rehabilitation at the NeuroCare Campus in Romulus.

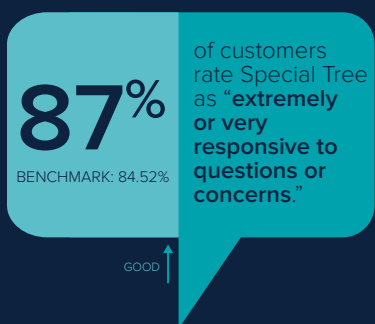


# Outcomes that matter most to you.

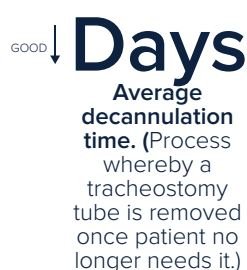
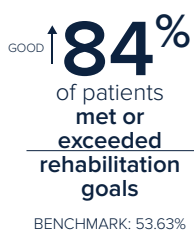
## YOUR GOALS. OUR MISSION.

Customized rehabilitation and care tailored to help you find increased independence and a smooth path to recovery.

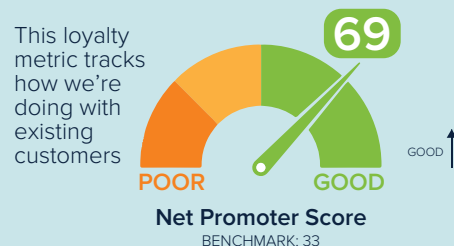
## HERE'S WHAT CUSTOMERS HAVE TO SAY



## COMMITTED TO FABULOUS EVERYDAY CARE EVERY DAY



## BENEFITS OF CHOOSING SPECIAL TREE



- 47 Years Experience in Brain + Spinal Cord Injury
- Data-driven Outcomes
- Advanced Care + Treatment
- High Staff-to-Patient Ratio
- Unique Blend of Services
- 24/7 On-site Nursing + Respiratory Care
- Patient and Family Resources + Support
- Michigan's First Post-acute Neurorehabilitation Provider



## TO MAKE A REFERRAL or ASK ABOUT SERVICES

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734-893-1046 | jackrichert@specialtree.com

## 2020 Outcomes Report: NeuroCare Subacute SNF



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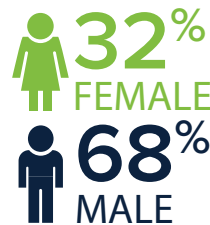
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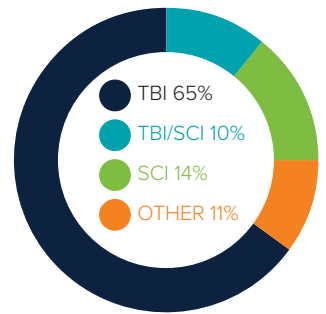
### OUR PATIENTS



Patients Served



Average Patient Age



Patient Diagnosis at Admission

### OUR CARE ENVIRONMENTS

Special Tree provides post- and subacute rehabilitation at our NeuroCare Campus in Romulus which includes a 39-bed licensed skilled nursing facility, 15-bed residential unit, 6-bed community residence, full service therapy clinic, therapeutic greenhouse, on-site family residence, neuro-optometry clinic, and other campus amenities.



# Outcomes that matter most to you.

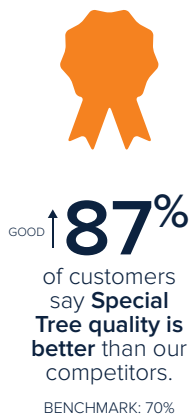
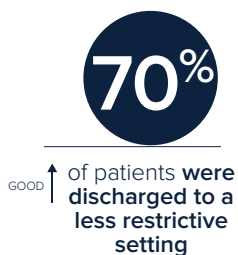
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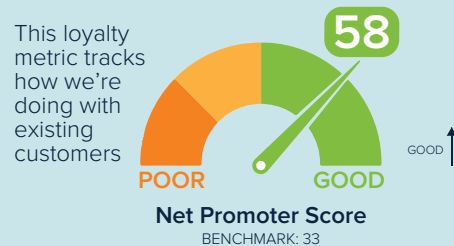
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## 2020 Outcomes Report: Rehabilitation Services



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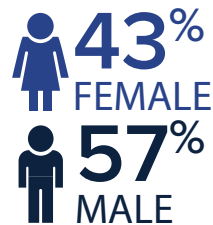
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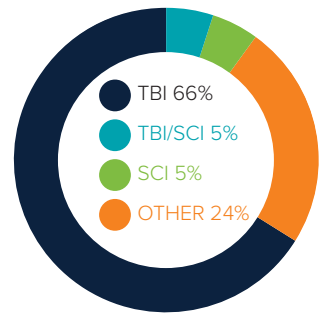
### OUR PATIENTS



Patients Served



Average Patient Age



Patient Diagnosis at Admission

### OUR CARE ENVIRONMENTS

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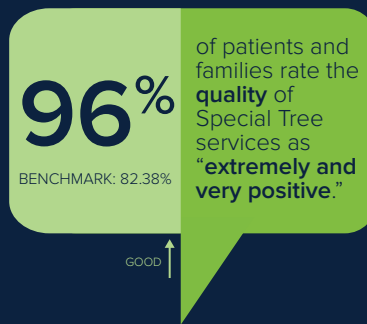


# Outcomes that matter most to you.

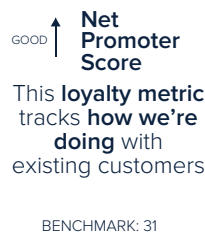
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## HERE'S WHAT CUSTOMERS HAVE TO SAY



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## BENEFITS OF CHOOSING SPECIAL TREE

- 47 Years Experience in Brain + Spinal Cord Injury
- Data-driven Outcomes
- Advanced Care + Treatment
- High Staff-to-Patient Ratio
- Unique Blend of Services
- Highly Experienced Therapy Team including Certified Brain Injury Specialists
- Patient and Family Resources + Support
- Michigan's First Post-acute Neurorehabilitation Provider



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## 2020 Outcomes Report: Residential Services



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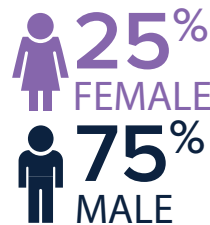
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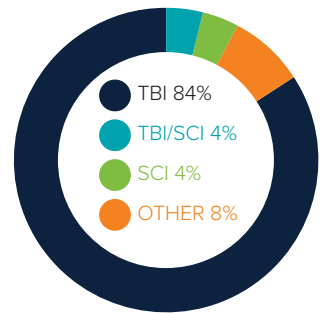
### OUR PATIENTS



Patients Served



Average Patient Age



Patient Diagnosis at Admission

### OUR CARE ENVIRONMENTS

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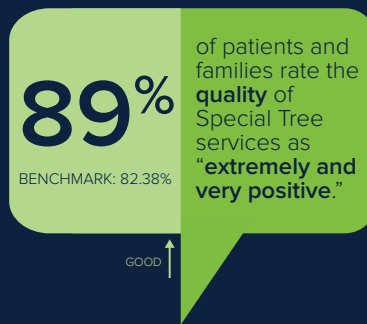


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## HERE'S WHAT CUSTOMERS HAVE TO SAY



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## 2020 Outcomes Report: Traumatic Brain Injury Program



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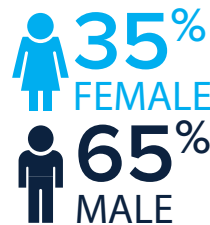
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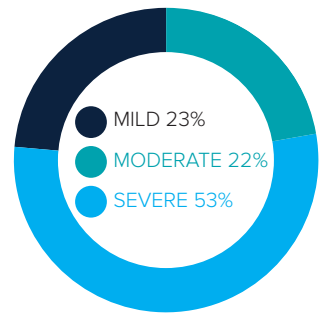
### OUR PATIENTS



Patients Served



Average Patient Age



Patient Diagnosis at Admission

### OUR CARE ENVIRONMENTS

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## BENEFITS OF CHOOSING SPECIAL TREE

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# 2020 Outcomes Report: Spinal Cord Injury Program



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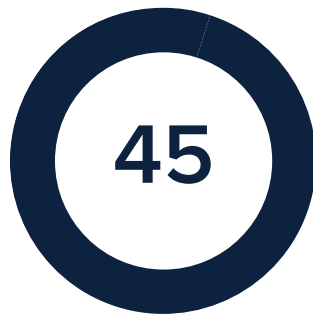
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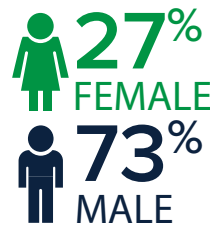
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### OUR PATIENTS



Patients Served



- Low Tetraplegia Incomplete 36%
- High Tetraplegia Incomplete 14%
- Low Tetraplegia Complete 18%
- High Tetraplegia Complete 14%
- Unknown 14%
- Paraplegia Incomplete 5%

Patient Diagnosis at Admission

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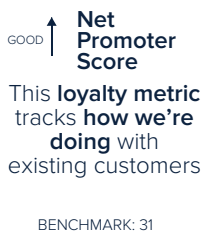
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- High Staff-to-Patient Ratio
- Unique Blend of Services
- Whole Person Approach to Support Body, Mind, Heart and Spirit
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