

2020 Outcomes Report: Corporate Summary



Special Tree Rehabilitation System

is a leading neurorehabilitation provider for post-and subacute care and recovery from brain injury, spinal cord injury, and multiple trauma. Our specialty rehabilitation center, situated on a 23-acre campus in Romulus, Michigan, provides patients with extraordinary opportunities for healing and recovery through outcomes-based rehabilitation, advanced care, and

state-of-the-art therapy and treatment. The Special Tree care continuum includes inpatient, outpatient, residential, home care and community rehabilitation services with a host of neuro-specialty programs and wide network of resources to meet the unique needs of every individual we serve.

OUR MISSION

Special Tree exists to provide hope, encouragement, and expertise for people who have experienced life-altering changes.

OUR VALUES

Trust: We take care of each other and we count on each other.

Resilience: Rain or shine, we choose to keep going.

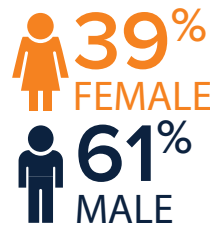
Empathy: We listen not to judge or solve, but first to understand

Excellence: We're always pointed toward best.

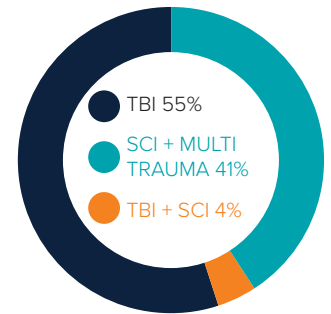
OUR PATIENTS



Patients Served



Average Patient Age



Patient Diagnosis at Admission

OUR CARE ENVIRONMENTS

In 2020 Special Tree served patients at our 39-bed NeuroCare Center, 17 Community Residences, 4 Outpatient Therapy Clinics and in home and community settings. At year-end, some outpatient and residential facilities were merged into a new company. Special Tree continues to provide post- and subacute rehabilitation at the NeuroCare Campus in Romulus.

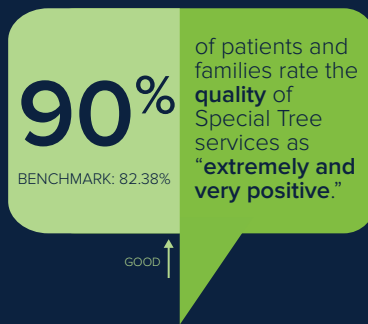
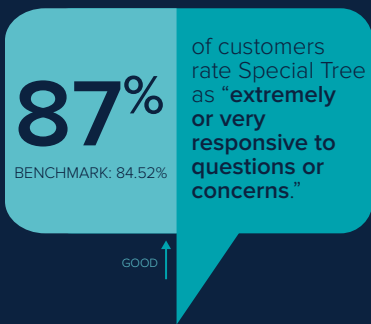


Outcomes that matter most to you.

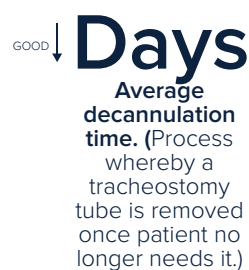
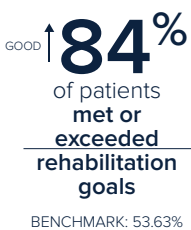
YOUR GOALS. OUR MISSION.

Customized rehabilitation and care tailored to help you find increased independence and a smooth path to recovery.

HERE'S WHAT CUSTOMERS HAVE TO SAY



COMMITTED TO FABULOUS EVERYDAY CARE EVERY DAY



BENEFITS OF CHOOSING SPECIAL TREE

This loyalty metric tracks how we're doing with existing customers



- 47 Years Experience in Brain + Spinal Cord Injury
- Data-driven Outcomes
- Advanced Care + Treatment
- High Staff-to-Patient Ratio
- Unique Blend of Services
- 24/7 On-site Nursing + Respiratory Care
- Patient and Family Resources + Support
- Michigan's First Post-acute Neurorehabilitation Provider



TO MAKE A REFERRAL or ASK ABOUT SERVICES

Referrals can be made by physicians, case managers, discharge planners, acute care managers, insurance representatives, patients, and patient family members. The first step is to contact our Admission Team:

Jack Richert, Director, Referral & Admissions
734-893-1046 | jackrichert@specialtree.com